

AT A GLANCE

COMPANY: WEL Networks in New Zealand

INDUSTRY: Utilities

SOLUTION: Unvired Mobile Application enabling the executives to view the Purchase Orders from SAP and approve them promptly via mobile devices (iPhones & iPads).

“At WEL Networks, we are always looking at innovative ways to deliver best in safety, best in service. In addition to deploying the Workflow App, we are also developing a custom Windows 8 tablet application for our field workforce, integrating with SAP Plant Maintenance.”

Mike Lamb
Group CIO, WEL Networks



ABOUT WEL NETWORKS:

We are in the business of providing the electricity to the homes, businesses, and farms in the Waikato region. Our job is to build, operate and maintain the physical network and the technological smarts which drive it. Our skills, technologies, and thinking are also becoming sought-after in building essential services for the future, starting with the rollout of ultrafast broadband.

BUSINESS CHALLENGES:

- Executives could not Approve Purchase Orders in SAP while away from office
- Employee productivity was suffering

SOLUTION:

- WEL Networks enrolled for a Free Trial and accessed their SAP data on iPhones in a couple of days
- After successful evaluation, went live with Unvired Digital Enterprise Platform and SAP Workflow to approve Purchase Orders
- Go Live achieved in a couple of days for all users
- Streamlined the PO approval process, employees approved even during vacations
- Mobile devices: iPhones and iPads

PROJECTED BENEFITS:

- Faster decision making increasing business efficiency
- Enhanced Customer Service

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