



COVID-19 Employee PULSE Survey

Employee Information (Optional)

Name

Contact No

Department

Customer Service

Impact of COVID-19

The COVID task force will be in touch with you shortly.



How worried are you about the impact of Coronavirus on you?

- Extremely worried
- Very worried
- Somewhat worried
- Not so worried
- Not at all worried

How worried are you about the impact of Coronavirus on your company?

- Extremely worried
- Very worried
- Somewhat worried
- Not so worried
- Not at all worried

Company's response to COVID-19

Happy that the COVID task force has helped in this situation.

Do you think your company is making sufficient adjustments to respond to COVID-19?

- Strongly agree
- Agree
- Somewhat agree
- No, I don't agree

How confident are you in the company's leadership team to make the right decisions to manage through this crisis?

- Extremely confident
- Very confident
- Somewhat confident
- Not so confident
- Not confident at all

Do you think your company is supporting employees enough during the COVID-19 Pandemic?

- Strongly agree
- Agree
- Somewhat agree
- No, I don't agree

Are you receiving timely communications from your company about the COVID-19 Pandemic?

- Yes
- No



Happy that the COVID task force has helped in this situation.



Are we adapting well to change in work conditions (i.e. remote work) to continue delivering to our customers?

- Strongly agree
- Agree
- Somewhat agree
- No, I don't agree

Do you think that you are equipped with the required setup and tools to work from home effectively?

- Strongly Agree
- Agree
- Somewhat agree
- No, I don't agree

What are the top three biggest challenges you are currently facing while working from home?

- Family distraction
- Access the work systems/technology
- Social isolation
- Keeping work schedule regular
- Collaboration with team
- Internet connectivity
- Childcare
- Business uncertainty
- Other (please specify)

Considering the extension of potential lockdown/restrictions, how long can you work from home with productivity?

- It's not sustainable now
- One week
- A few weeks
- About a month
- Two months
- Three or more months

Are you aware of where to raise your concerns or queries about the COVID-19?

- Yes
- No

Suggestions

What is one suggestion you have for our company to better support our employees during the COVID-19 Pandemic?

Any questions you have for our team or company leadership? (Optional)

