

AT A GLANCE

Global Leader in Beverages and Brewing

INDUSTRY- Beverages and Brewing

SOLUTION- Natural Language and AI enabled HR Chatbot integrated with Workplace by Facebook.



ABOUT CHYME

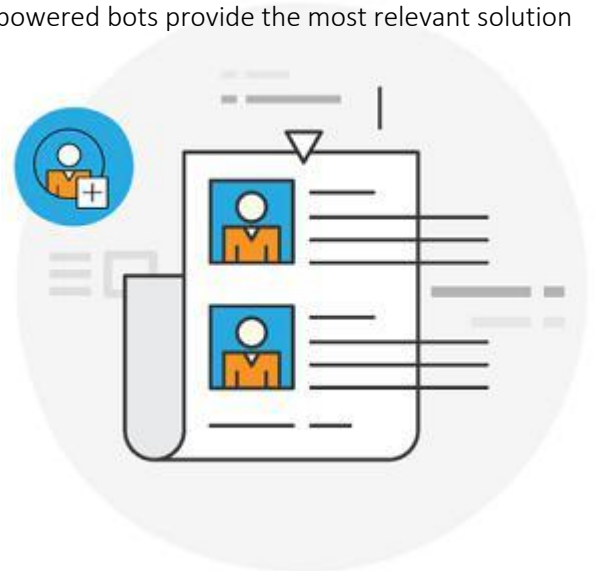
Chyme is an AI and Natural Language powered Bots Platform. Chyme enables a Conversational Interface (Chatbots) with systems like SAP, Salesforce, Oracle, ServiceNow, and others to Simplify Work. Chyme is a product from Unvired Inc., a Digital/ Mobile Platforms and Solutions company head-quartered in Houston, Texas, USA.

BUSINESS CHALLENGES:

- Free up HR team's time from responding to simple queries so that they can focus on "strategize, plan, recruit and manage talent."
- Lower Productivity as Employees have to wait to receive response from HR.
- Enable the employees with easy access to HR information like - check leave balance, apply for leave, and leave approval via text/messaging apps.
- Improve employee communications across the company.

SOLUTION-

- A **Chatbot/Conversational Interface** for HR queries.
- **Automation:** Repetitive tasks like check leave balance, apply for leave, leave approvals can be handled by the bots.
- **Knowledge Base search:** AI-powered bots provide the most relevant solution to users' problems based on historical effectiveness.
- **Natural language** enabled HR bot that makes SAP systems access easy.
- Out of the Box **Integration with Workplace by Facebook.**
- **Security Features:** Bots to verify the users via One-time password (OTP) sent through registered email id before taking any action.
- **Technology:** Chyme Bots Builder, Conversation Builder, Award-winning Natural Language Processing (NLP) engine, Open source AI/Machine learning tools.



BENEFITS:

- Improved HR productivity
- 24/7 HR support, Personalized Interactions
- Quick Approval process & easy access to information.
- Provides a Text interface in line with the Messaging trend