

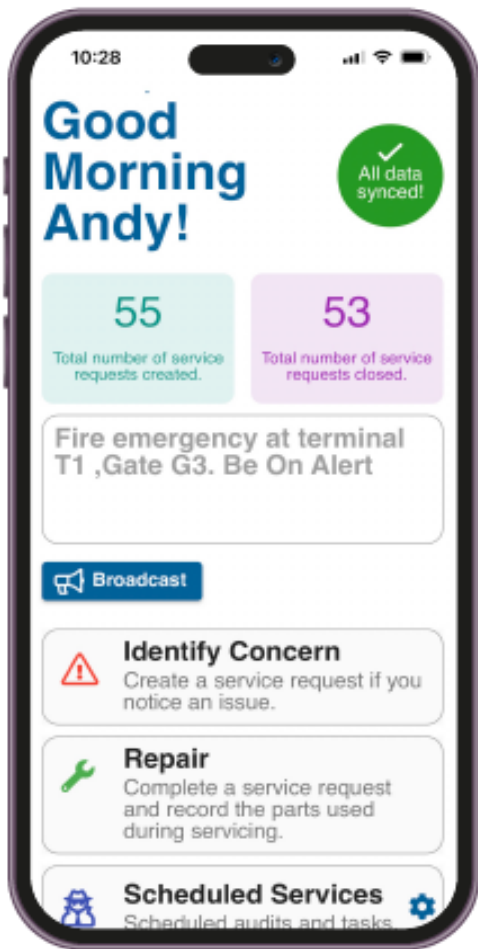


AT A GLANCE

COMPANY - Airline Fabricare Systems, Fort Worth, Texas

INDUSTRY - Aviation

SOLUTION - Mobile Asset Management App to manage Airline & Airports



ABOUT UNVIREd:

Unvired Enables Digital Transformation resulting in Enhanced Competitive Advantage for Enterprises both large and small globally.

Business Challenges:

Airline Fabricare is a leading provider of asset management, cleaning, and maintenance services for Airlines and Airports, ensuring the smooth operations of its clients. Their reliance on paper-based reports and spreadsheets was leading to several pain points:

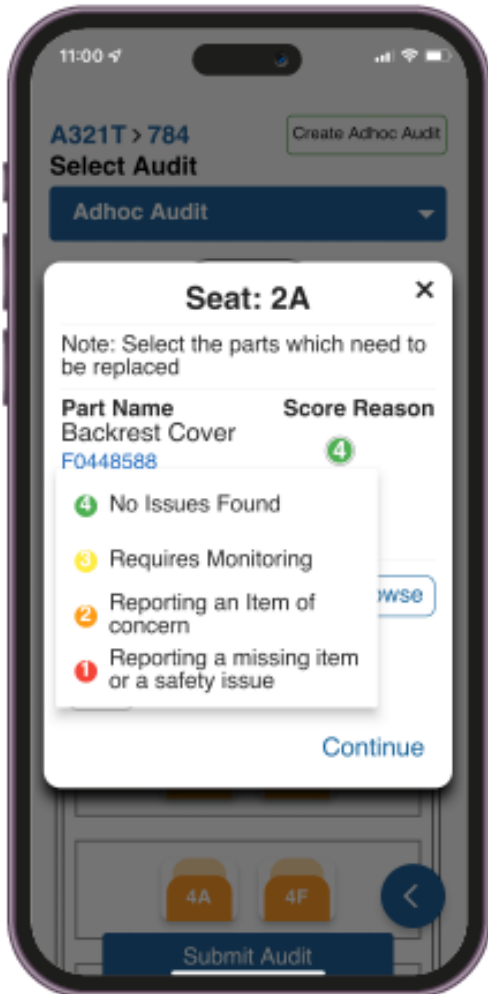
- **Delayed repair and maintenance cycles:** Outdated information and inefficient communication resulted in prolonged downtime for critical assets.
- **Poor compliance tracking:** Lack of real-time data made it difficult to ensure adherence to safety regulations and industry standards.
- **Inventory management issues:** Limited visibility into inventory levels caused waste and unnecessary costs.
- **Limited data visibility:** Decision-making was hampered by a lack of comprehensive data insights and reporting capabilities.

Solution:

Airline Fabricare partnered with Unvired to implement a mobile asset management solution to transform their asset management operations. The app offered a unified platform for managing customer-facing assets, accessible from both mobile devices (iOS & Android) and desktops.

Key features:

- **Visual Asset Mapping & Identification:** QR code and image recognition enabled easy identification and tracking of assets across facilities, simplifying inspections and addressing safety hazards.
- **Service Delivery Management:** Real-time tracking of SLAs, automated notifications, and monitoring of issue resolution times ensured efficient maintenance and repairs.
- **Inventory & Cost Control:** Real-time inventory tracking, automated reordering, and streamlined order/invoice management optimized inventory levels and reduced waste. Granular budget tracking and cost projections provided valuable insights for maintenance planning.



- **Intelligent Task Management:** Customizable checklists, role-based access, and time-bound task scheduling streamlined workflows and improved technician productivity.
- **Flexible Configuration & Audits:** Configurable data attributes, on-demand audit scoring, and historical data tracking enabled continuous improvement and trend analysis.
- **Seamless User Experience:** Geo-tagging, integration with Turbo Forms, and an intuitive user interface facilitated accurate data capture and efficient workflows.
- **Comprehensive Asset Lifecycle Management:** Tracking assets from deployment to retirement, customizable reports, and an intuitive interface offered complete visibility into asset lifecycle.

Business Benefits:

- **Faster Turnaround Times:** Asset repairs were completed in hours instead of weeks, significantly reducing downtime and improving service delivery.
- **Optimized Inventory Management:** Real-time inventory tracking reduced waste and streamlined ordering, **saving an estimated 7,000 man-hours** in 2024.
- **Cost Reduction:** The app facilitated **cost savings of approximately \$350,000 annually** in asset repairs.
- **Data-Driven Decisions:** Comprehensive data insights enabled informed decision-making, leading to improved customer experience scores and reduced asset management costs.
- **Enhanced Operational Efficiency:** The app streamlined workflows, improved communication, and facilitated seamless collaboration across teams, boosting overall operational efficiency.

ABOUT AIRLINE FABRICARE:

Airline Fabricare is a leading provider of comprehensive asset management, cleaning, and maintenance services for facilities.